

# FAQ

Select language

## Discover responses to frequently asked questions about IGCS 2024

IGCS 2024 will be held in-person at The Convention Centre Dublin from October 16 – 18, 2024 in Dublin, Ireland. IGCS understands the need for virtual education as traveling may be difficult for some of our delegates. IGCS will provide those delegates with curated education on-demand, 24-hours after the sessions have ended in-person. Please note, on-demand registration does not include live sessions. Delegates will have access on-demand for 3 months. These virtual opportunities are currently being developed and will be available when registration opens. Yes, all in-person delegates will receive complimentary access to IGCS 2024 on-demand for 3 months. Participants registered for either in-person or on-demand attendance will receive an electronic Certificate of Attendance via email on the last day of the meeting. In addition to that, a CME/CPD Certificate will be available to **in-person** participants after completing an online evaluation and credit-claiming procedure. For more details regarding CME/CPD certification, please [check here](#).

*Please note:* On-demand participants will not be able to claim CME/CPD credits. IGCS is offering delegates specially reduced rates for various hotels in Dublin. Information, photos, locations, and rates are available [here](#). Yes, full payment is required at the time of booking. There is not a reservation deadline. Reservations must be cancelled 15 days prior to arrival to receive a full refund. Reservations cancelled within 14 days of arrival will not receive a refund. Yes, you will receive a confirmation email from [accomodation@kenes-group.com](mailto:accomodation@kenes-group.com). If you are interested in booking a block of rooms, please fill out [this form](#) or contact Kenes Hotel Sales Expert, Olina Stoyanova, [ostoyanova@kenes.com](mailto:ostoyanova@kenes.com). Please contact Kenes

Hotel Sales Expert, Olina Stoyanova, [ostoyanova@kenes.com](mailto:ostoyanova@kenes.com). Register for the Annual Global Meeting [here](#). Delegates will have the opportunity to attend the meeting in-person in Dublin, Ireland, or watch the recordings on-demand 24-hours after the meeting.

At any time, you can change your in-person registration to on-demand at no additional charge.

If you change from on-demand to in-person, you will be charged the difference of the registration fee based on the time the change is made. All cancellations must be emailed to [reg\\_igcs24@kenes.com](mailto:reg_igcs24@kenes.com) prior to the below deadlines:

- Cancellations received until and including **July 18, 2024 – full refund**
- From **July 19, 2024 – no refund**

*Please note, in case of cancellation at any stage, bank transfer handling fee (30 EUR) will not be refunded – applicable to bank transfer payments only.* Payment of registration fees can be made by credit card or bank transfer. For full details, please click [here](#).

No. IGCS meetings are open to both members and non-members. By being an IGCS member, you will pay a lower registration rate and experience significant other benefits.

For information on membership benefits and how to join, please visit <https://igcs.org/membership/> An email confirmation and payment receipt will be sent to the email address you registered with immediately after registration is completed. Yes. Medical students, residents, fellows in training, and nurses receive a substantial discount. Refer to the pricing on the registration web page, [here](#). The discount is applied based on the selections made during registration. Documentation is required when selecting this registration category. Prices increase by €100 July 18, 2024 at 11:59 PM IST

Yes. On-site registration is available at the Convention Centre Dublin during meeting days October 16 – 18, 2024.

- Access to multiple halls of live scientific and educational programming
- Ability to earn CME credits
- Access to the Opening Ceremony and Annual IGCS Business Meeting
- Access to the welcome reception
- Access to the exhibition space.
- Access to the surgical film & poster area including scheduled poster sessions
- Refreshments during coffee breaks as indicated in the program
- The opportunity to meet and network with speakers and colleagues
- Access to IGCS 2024 On-Demand for 3 months post-meeting
- Access to the IGCS 2024 mobile app and its multitude of features including direct messaging among delegates and the ability to download e-posters.

For in-person delegates, we have multiple networking events available. For details, please click [here](#). Please note, some networking events at IGCS 2024 require additional fees.

- Access to all session recordings for 90 days post-meeting, including:
  - Recording of scientific plenary sessions (abstract presentations).
  - All recorded educational sessions (master sessions, surgical sessions, debates, etc.).
  - Industry-sponsored symposia
  - Surgical films cinema and recorded surgical session(s).
- Abstracts, including E-poster abstracts and trials in progress.
- Industry-sponsored educational sessions featuring the

latest research and technology.

- **IGCS 2024 will not be broadcast live.** Sessions will be recorded and made available on-demand after the sessions. Recordings may be watched at learner's own pace, including an increased playback speed. Learners may pause recordings and return where left off.

All event activities (including educational sessions, meal functions, exhibit hall, etc.) are exclusively reserved for registered attendees. Non-registered guests (including children, family members, colleagues, etc.) are not allowed in any of the event areas. Badges provided at registration are required for entrance into all functions and will be strictly enforced. IGCS is offering delegates specially reduced rates for various hotels in Seoul. Information, photos, locations, and rates are available [here](#).

Yes, full payment is required at the time of booking. There is not a reservation deadline. Reservations must be cancelled 15 days prior to arrival to receive a full refund. Reservations cancelled within 14 days of arrival will not receive a refund. Yes, you will receive a confirmation email from [accomodation@kenes-group.com](mailto:accomodation@kenes-group.com). If you are interested in booking a block of rooms, contact Anna Ivanova at [aivanova@kenes.com](mailto:aivanova@kenes.com). Please contact [FIT@kenes.com](mailto:FIT@kenes.com). The on-demand sessions will be on the IGCS360 Learning Portal by November 13, 2023. To access the on-demand meeting, please [click here](#).

The on-demand meeting content can be accessed from a computer, tablet, or smartphone. For the best experience, it is recommended to use a computer or tablet. Please make sure you have an up-to-date browser version.

It is recommended that delegates use the best internet connection possible. In general, wired connections are better

than WiFi connections, and WiFi connections are better than cellular (3G/4G/LTE) connections. When registering for the annual meeting, all registrants signed in with their IGCS username and password. Use the same username and password when logging into Education360 Learning Portal. If you have forgotten your password, please [click here](#).

For further assistance with your IGCS account, contact [igcs@igcs.org](mailto:igcs@igcs.org). Please contact us at: [education@igcs.org](mailto:education@igcs.org). Yes, delegates of the in-person meeting will receive on-demand access beginning November 5 and will have access for 90-days. IGCS 2024 is taking place at the Convention Centre Dublin in Dublin, Ireland.

The Convention Centre Dublin

Spencer Dock, North Wall Quay Dublin 1 D01 T1W6 [Convention Centre](#) How do I get from the Airport to the Meeting Venue or Hotel?

Dublin is highly accessible for delegates travelling from all over the world. Dublin Airport is just 15 minutes from The CCD and downtown area.

Learn about their various transportation options [here](#). The best way to get around Dublin is through a combination of walking, car/taxi, and rail/tram/bus. The CCD is situated at the heart of Dublin's transport hub with excellent air, road, rail and sea connections – easily accessible for all! Visa regulations depend on your nationality and country of origin. We suggest you contact your local Irish Consulate for official instructions on the specific visa regulations and application procedures that may apply to you. It is the responsibility of the participant to obtain a visa if required. A valid passport is required for entry into Ireland. More information can be found [here](#). Invitation letters for visa purposes are available only to registered participants. The option to issue an invitation letter is available within the registration process. At the end of the registration process, you will be able to generate an invitation letter, and you will also

receive a confirmation email with a link to the invitation letter. Unfortunately, we are unable to send invitation letters directly to consulates. Invitation letters are prepared solely for individuals and are mailed directly to them. IGCS is excited to share all the opportunities available for our industry partners throughout the 2024 Annual Global Meeting. Please contact Marieta Tseneva, Kenes Industry Liaison at [mtseneva@kenes.com](mailto:mtseneva@kenes.com) for a sponsorship brochure and to discuss further opportunities. Abstract submission is now closed. All abstracts and surgical films must be submitted online. Visit the [Abstract Submission](#) page to view the topics, guidelines and access the submission portal. The submission guidelines document found on the web page will answer many of your questions and the submission portal takes you through the process step by step. Although there is no limit to the number of submitted abstracts, each individual can be assigned as a presenter of a maximum of five (5) abstracts. Notification of acceptance of late-breaking abstracts will occur by Mid-July. Further instructions regarding presentation specifics will be sent at the time of the acceptance letter. Selected abstracts will be assigned to different presentation categories such as oral presentations, IGCS poster talks, printed poster presentations and others. Visit the [Abstract Submission](#) page for further details and guidelines. The abstract submission deadline is now closed.

*There will be no extensions for submission deadlines.* Late-breaking submission is now closed. Accepted abstracts will be assigned to one of the following categories: (1) oral presentations in plenary sessions; (2) IGCS poster talks; (3) featured printed poster presentations; (4) E-Poster viewing; (5) featured surgical film presentations; (6) on-demand surgical film cinema.

Presenters of an oral abstract in a plenary session will be provided with instructions for the live session along with the date and time of the session(s). Details, specifications, and instructions for each presentation type will be sent with the

acceptance letters in mid-June. Individuals chosen to present surgical films will receive presentation details in mid-June as well. Yes. The presenting author of an accepted abstract or film must be registered for the meeting by the deadline specified in their acceptance notification.

Industry employees' participation as presenters in the scientific program is only allowed if they agree to speak only on completely non-commercial topics, unrelated to any of their company's products, such as:

1. basic science research (e.g. pre-clinical research, or therapy discovery)
2. process or methodologies of research unrelated to a specific disease or device
3. mechanisms of action unrelated to a specific product

Abstract submission is now closed. As long as the abstract represents new and unpublished data on your trial-in-progress, you can submit it for the IGCS 2024 Meeting. IGCS does not accept case reports as abstracts at this time. Please note, as per the IGCS 2024 Abstract Submission Guidelines, submitted abstracts must represent new, unpublished scientific data at the time of presentation. Visit the [Abstract Submission](#) page for further details. Visit the [IGCS 2024 Abstract Embargo Release Policy](#) page for the exact dates and further details. Questions regarding the abstract submission process should be sent to [igcs\\_abstracts@kenes.com](mailto:igcs_abstracts@kenes.com). All meeting activities (including educational sessions, meal functions, exhibit halls, etc.) are exclusively reserved for registered attendees. Non-registered guests (including children, family members, colleagues, etc.) are not allowed in any of the event areas. Badges provided at registration are required for entrance into all functions and will be strictly enforced.